

# User Registration Manual Online Portal

1



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### **Company Supervisor Registration**

By clicking on the menu link Company at the voice Company Registration, the Supervisor or reference user for online area of each Company will be able to submit the Company registration request.

| Fig.1 | Homepage |
|-------|----------|
|-------|----------|

| Home Open vessets import vessets companies | lome | Open Vessels | Import Vessels | Companies 义 | 1/ |  |
|--|------|--------------|----------------|-------------|----|--|
|--|------|--------------|----------------|-------------|----|--|

Each Company requesting access to online reserved area must have only one online reference user or Supervisor. Should a second user register as Supervisor for the same Company, the system will point out an error.

The role of reference user for online reserved area is necessary as this user will be contacted by the Terminal for any kind of information should be related with online applications.

Furthermore this user will have to manage registrations for other members of its own Company as better explained later on this manual.

To register the Company the reference user or Supervisor will have to fill in the registration form following the instructions reported on Picture n. 2.

Fig. 2 Company Registration

# PSA GENOVA PRA'

## Company supervisor registration

|  | •                          | <u> </u>                     |                         |
|--|----------------------------|------------------------------|-------------------------|
| lo sottoscritto (Nome e Cognom                         | 1e) *                      |                              |                         |
| Nome e Cognome del referente                           | e web                      |                              |                         |
| per conto dell'azienda *                               |                            |                              |                         |
| Nome dell'Azienda che intente                          | registrarsi                |                              |                         |
| Tipologia di Azienda *                                 |                            |                              | •                       |
| Agente   | Selezione della t          | ipologia di Azienda : Ag     | jente (Linea),          |
| email *  |                            |                              |                         |
| indirizzo email valido del refere                      | ente web                   |                              |                         |
| Codice Cliente   |                            |                              |                         |
|  |                            |                              | Codice ne<br>Agente e   |
| richiedo l'autorizzazione d'a                          | ccesso al servizio onli    | ne con ruolo di superv       | -                       |
| User Name *  |                            |                              |                         |
|  |                            |                              | Impostazi<br>credenzial |
|  |                            |                              | Username                |
| Privacy  |                            |                              |                         |
| Ai sensi dell'art. 13 del D. Lgsl.                     |                            |                              |                         |
| trattamento di suoi dati person                        | ali raccolti dalla medesin | ha al fini della stipulazion | ie, perrezional         |
| <ul> <li>No</li> <li>Si</li> <li>Condizioni</li> </ul> |                            |                              |                         |
| L'utilizzo del Sito Ufficiale (il "S                   | •                          |                              |                         |
| è soggetto alle seguenti cond                          | izioni:                    |                              |                         |
| 1. Proprietà del sito                                  |                            |                              |                         |
| Accetta condizioni *                                   |                            |                              |                         |
| O No   |                            |                              |                         |
| ⊙ Si   |                            |                              |                         |
| 17225  |                            |                              |                         |
| 7 , 34   | i                          |                              |                         |
| Qual è il codice riportato nell                        | 'immagine? *               |                              |                         |
|  | 5                          |                              |                         |
| Inserire i caratteri mostrati nell'ir                  | nmagine.                   |                              |                         |
| ( )  | Impostazione del contr     | ollo Cantoba                 |                         |
| Invia  | impostazione dei contr     | ono Captona                  |                         |

Client code (invoicing code) is a necessary information for some type of Companies like Agent-Lines or Forwarders as it let the access to some specific areas of the Portal and let the user select only relevant data. On the form the user will set its own Username which is the first information useful for login. Upon Submit, if the form has been duly filled, the user will be directed on a registration submission received page as shown on Pic.n.3.



|  |              |                |                                    | Pic. 3 User Registration              |
|--|--------------|----------------|------------------------------------|---------------------------------------|
| Home   | Open Vessels | Import Vessels | Companies 义                        |                                       |
| English  | <b>*</b>     | Home » Comp    | any supervisor registrat           | ion » Company supervisor registration |
| Username * Username * Password * Other terms • Create new • Request nee Log in | / account    | Thank you, you | r submission has be<br><u>form</u> | en received.                          |

The user will receive a notification email from Portal Admin at its email account. The notification email will contain all registration data.

As soon as the Portal Admin will have concluded all controls, the request will be authorised and the user will receive an authorization email containing a link to the Portal as shows on Pic. N 4 .

Fig. 4 Authorization email

| Dear  |
|---|
| your account on Portal Online has been activated.   |
| Since now you can access the reserved area by clicking on the following link or by copying it on your browser address bar :   |
| https://10.200.10.50/en/user/reset/1226/1413190659/fWA2Vv8HHAJwATISuG0ZSxXxlFah18bLQBlp_bFuahU  |
| This link will be active for the next 24 hours and can be used to access only for the first time. Once accessed you'll be addressed to a page where you'll insert you own password. |
| Afterwards you'll be able to access the reserved area using the address https://10.200.10.50/en/user with the following credentials:  |
| usemame:<br>password: Your password   |

As explained on the email, the link will be available for 24 hours since its arrival and has to be used only for the first login. After 24 hours, if the email link hasn't been used yet, the registration procedure must be repeated from the beginning.

The link will open the page shown on Picture n.5. User has to click on "Log In" button

Fig. 5 Primo login



| Home     | Navi operative | Navi Import Aziende >   |
|----------|----------------|---|
| Italiano | <b>N</b> 11    | Home » Ripristina password  |
|          |                | Questo è un login per ralido solo una volta che scadrà il Mer, 15/10/2014 - 13:2: |
|          |                | Fare clic su questo pulsante per accedere al sito e cambiare la propria password. |
|          |                | Questo login può essere usato solo una volta.                                     |
|          |                | Accedi  |

to set its own password and possibly update registration data.

|  | Pic 6 Setting of password and edit profile page   |
|--|---|
| View Edit                                    |   |
| Username *                                   |   |
|  |   |
|  | red except for periods, hyphens, apostrophes, and underscores.  |
| E-mail address *                             |   |
|  |   |
| A valid e-mail address. All e-mails from the | system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new |
| Password                                     | Password strength:  |
| Confirm password                             |   |
| To change the current user password, enter t | he new password in both fields.   |
| Full Name *                                  |   |
|  |   |
| Country                                      |   |
|  |   |
| Language settings                            |   |
| Language                                     |   |
| English                                      |   |
| 🔘 Italian (Italiano)                         |   |
| This account's default language for e-mail   | s, and preferred language for site presentation.  |
|  |   |
| Save   |   |

After the submission of the form, the user has to Log Out and Log In again with the new credentials as shown on Pic.n.7.

Fig. 7 Account log out



| > My account |  |
|--------------|--|
| Log out      |  |

#### **Company User Creation**

Logging in again with new credentials the Supervisor will have the possibility to access two new menu items. The first one is related with User Creation and the second one with Managing Company Users.

|             |                           |              | Pic 8 Company Users Creation                         |
|-------------|---------------------------|--------------|--|
| Apps >      | Companies >               |              |  |
|             | Manage users              | >            | Create company users                                 |
| Onli        | ne Portal                 |              | Manage company users                                 |
| s working v | with our terminal. We rem | mind that th | e access is subject to registration. You can find ar |
| truction an | d improvement, will allo  | w users to g | get several operational information and many repo    |

The Supervisor will have to create the access request for colleagues of its own Company by filling full name and email address for each of them. Pic. 9 Massive User Creation

| Home » Create Users » Create Users |   |
|------------------------------------|---|
|                                    | Fill all fields row by row, then click "Create User". |
| First Name and Last Name           | E-Mail  |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
|                                    |   |
| Create users                       |   |

### Manage Company Users

The user creation will be completed as soon as the Supervisor will click on "Create Users" button. The system won't allow the creation of an user already registered.

As soon as Company users will be created, each of them will receive an email on their email account. This email will be exactly the same already received by the Supervisor and will contain a link to confirm the registration. The link will be available for 24 hours since the receiving of the email.

Each of the users registered at the system will be automatically authorised to access the reserved area with



the client code of their online Supervisor.

The Supervisor or online reference user will have the possibility to manage access of users of its Company through the menu item "Manage Company Users".

From this page it will be possible to grant or deny access to one or more users or modify user credentials by clicking on the edit link on the right of each user row (pictures 10-11).

| perazioni                   |   |                |                  |                       |                                 |                          | Pic. 10 Manage Company L      |
|-----------------------------|---|----------------|------------------|-----------------------|---------------------------------|--------------------------|-------------------------------|
|                             | utenti » Gestisci utent                 | Ĩ              |                  |                       |                                 |                          |                               |
|                             |   |                |                  |                       |                                 |                          |                               |
| Blocca S                    | Sblocca                                 |                |                  |                       |                                 |                          |                               |
| 7 11                        |   | News           | Client Code      | Active                | Roles                           | Created date             | Last access                   |
| ] Us<br>test(               | sername<br>01                           | Nome<br>test01 | C _              | Si                    | company user                    | 08/10/2014 - 13:39       | modific                       |
| test                        | 02                                      | test02         | C _              | Sì                    | company user                    | 08/10/2014 - 13:39       | modific                       |
|                             |   |                |                  |                       |                                 |                          |                               |
|                             |   |                |                  |                       |                                 | Die 11 Under             | to of upor profile            |
| Usernan                     |   |                |                  |                       |                                 | PIC. 11 Opua             | te of user profile            |
|                             |   |                |                  |                       |                                 | -                        |                               |
| gino gii                    | no                                      |                |                  |                       |                                 |                          |                               |
|                             |   | unctuation     | is not allowed e | xcept for periods, hy | p <mark>hens, a</mark> postroph | es, and underscores.     |                               |
| E-mail a                    | ddress *                                |                |                  |                       |                                 |                          |                               |
|                             |   |                |                  |                       |                                 |                          |                               |
| A valid e                   | -mail address                           | . All e-mai    | ls from the syst | em will be sent to th | is address. The e               | -mail address is not mad | le public and will only be us |
| Passwor                     | d                                       |                |                  |                       |                                 |                          |                               |
|                             |   |                |                  | Password st           | rength:                         | Fair                     |                               |
|                             |   |                |                  |                       |                                 |                          |                               |
| Confirm                     | password                                |                |                  |                       |                                 |                          |                               |
| •••••                       | •                                       |                |                  | Passwords n           | natch: yes                      |                          |                               |
| •                           | Add upperca<br>Add numbe<br>Add punctua | rs             |                  |                       |                                 |                          |                               |
|                             |   |                |                  |                       |                                 | 1                        |                               |
| lo change<br>Status         | e the current                           | user passw     | ord, enter the n | ew password in both   | helds.                          |                          |                               |
| 2002000                     |   |                |                  |                       |                                 |                          |                               |
| O Bloc                      | cked                                    |                |                  |                       |                                 |                          |                               |
| Activ                       | ve                                      |                |                  |                       |                                 |                          |                               |
| 1000                        | ne *                                    |                |                  |                       |                                 |                          |                               |
| Full Nan                    | no                                      |                |                  |                       |                                 | -                        |                               |
|                             |   |                |                  |                       |                                 |                          |                               |
| gino gi                     |   |                |                  |                       |                                 |                          |                               |
|                             |   |                |                  |                       |                                 |                          |                               |
| gino gi                     |   |                |                  |                       |                                 |                          |                               |
| gino gin<br>Country         |   |                |                  |                       |                                 |                          |                               |
| gino gii<br>Country<br>Lang | uage settir                             | ngs            |                  |                       |                                 |                          |                               |
| gino gin<br>Country         | uage settir                             | ıgs            |                  |                       |                                 |                          |                               |
| gino gii<br>Country<br>Lang | uage settir<br><b>Jage</b>              | ngs            |                  |                       |                                 |                          |                               |